

NIKITA SMETANIN | SOFTWARE DEVELOPER

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PROFILE SUMMARY

- Results-oriented and highly skilled Software Developer with a proven track record of successful execution.
- Adept at improving efficiency through innovative solutions, automation, and a customer-centric approach.
- Proficient in a variety of programming languages, frameworks, and tools, with a keen eye for detail and a commitment to quality.
- Experienced in working across diverse projects, demonstrating adaptability, fast-learning, and effective teamwork.

SOFT SKILLS

- Project Planning, Execution and Closure;
- Customer-Centric approach;
- Product launches and releases;
- KPI, and other metrics monitoring/improvements;
- Creation and prioritisation of System Technical & Product Requirements;
- Customer satisfaction and feedback;
- Critical thinking;
- Attention to detail;
- Adaptability;
- Teamwork;
- Fast-learning;
- Responsible;
- Time management;
- Multi-project environment experience;
- Mentoring & Coaching;
- Quality Monitoring and Control;
- Languages:
 - English (C1);
 - Ukrainian, Russian (C2);
 - Estonian (B1 level exam passed in May, 2023).

HARD SKILLS

- **Languages:** Ruby, Swift, Dart, JavaScript (Node.js), Python;
- **Developer tools:** Android Studio / Xcode, VS Code, etc;
- **Frameworks:** Vue.js 3, Nuxt.js 3, Next.js, Ruby on Rails, Flutter, Alpine.js;
- **Markup:** HTML, CSS;
- **Cloud/Virtualisation:** Digital Ocean, Heroku, AWS, Azure;
- **Ticket Management Systems:** Jira, Confluence, Notion;
- **Databases:** SQL (PostgreSQL), NoSQL (MongoDB);
- **OS:** MacOS, Windows, Linux
- **Other:** Git

WORK EXPERIENCE

September, 2023 - Present | Software Developer

UKRAINA MEEDIA DRUZI MTÜ / drUzi (Part-time volunteer project) - ukrainian radio in Estonia

- Website development for online radio streaming platform. (Nuxt.js / Node.js)
- iOS and Android app development (Flutter / Dart)

July, 2021 - November, 2023 | Software Developer

35FIT OÜ (Full-time) - first AI driven fitness club in Estonia

- Successfully **delivered on time 3 critical company-wide initiatives**;
- Developed and implemented app services that **enhanced daily operations and efficiency by 80%**;
- Automated invoicing which **reduced over 45% work time** for accountant;
- Automated daily client management for trainers which led to **25% less errors in their work**
- Decreased budget spending on internal tools **by 29%**;
- Implemented booking and payment systems to the gym's website.
- Developed own custom REST API backend system to connect CRM, invoicing, internal club systems (automatic music, lights, entrance door, water machine) and made it work together as a whole;
- Developed feature-rich web-application with user dashboard for gym's clients, currently maintaining, adding new features, etc.;
- Main frontend projects:
 - <https://lifefuel.io>
 - <https://35fit.com>

August, 2023 | Software Developer

Ventus Studio (contract) - innovative company in the field of IT

- Implemented customer's design using modern approach in website development;
 - **Worked with WebGL 3D graphics;**
 - Used stack: Nuxt.js 3, HTML, CSS, GSAP, Three.js;
 - Website: <https://ventustudio.com>
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December, 2022 | Software Developer

Kodula OÜ (contract) - Estonian real estate agency

- Developed a powerful all-in-one solution for client which included **backend system** for property and content management, fresh and **modern frontend** accordingly to the client's desires;
 - Used stack: Vue.js 3, HTML, CSS, Ruby on Rails;
 - Website: <https://kodula.ee>
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July, 2018 - June, 2021 | Technical Support Advisor (chat / phone)

Transcom Eesti OÜ (Full-time) - a customer support outsourcing company

- Delivered outstanding customer experience in customer support field;
- Resolved customer queries and issues related to software or hardware products;
- Documented and tracked customer interactions and resolutions in a detailed manner;
- Collaborated with cross-functional teams to escalate complex technical issues;
- Prioritized and managed multiple customer inquiries simultaneously.